



NORTHTOWN DENTAL ASSOCIATES

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COVID-19 Office Protocol Update

To our valued Patients,

At Northtown Dental Associates we pride ourselves on being a family centred and family operated practice. We understand that the growing concern around COVID-19 has everyone feeling uneasy, especially as we face more changes to our regular routines and future plans.

Just like you, we are doing the best that we can to navigate these uncertain times as they continue to evolve. Safety of our patients, our dental team and community is important to us. Please be aware that due to COVID-19 and out of abundance of caution we have increased our already strict practice of infection control protocols.

Due to rapid changes of COVID-19 the Alberta Dental Association has mandated all dental offices to **postpone all non-emergency dental treatments**. We will contact all patients with elective treatment appointments booked during the next few weeks to reschedule. Please be advised that **WE ARE OPEN TO ADDRESS ALL YOUR EMERGENCY DENTAL CONCERNS AS THEY ARISE.** We will continue to follow what Alberta Health Services and the Alberta Dental Association and College mandates and make changes as required.

Our clinic and phone lines will still be open to answer any questions you may have and to handle any of your emergencies. Please note that we will not be able to see any walk-in patients at this time so if you have a dental emergency please call our office at (780)478-6131 so we can assess your needs prior to seeing you.

Sincerely,

Northtown Dental Team